

ONE BILL SAMPLE



Account #
Company Name
Address line 1
Address line 2
Address line 3
Postal Code

Statement

Account number: NV XXXXXX
Statement date: 03/mm/20yy

Account summary:

Date	Description	Item number	Reference	Amount	Total
dd/mm/yyyy	Balance Brought Forward			19,041.00	19,041.00
dd/mm/yyyy	Billing Document Total	NV XXXXXX	NV XXXXXX	13,270.00	32,311.00
dd/mm/yyyy	One Bill Credit	CN0000000	BILLCREDIT	-13,270.00	19,041.00
dd/mm/yyyy	Invoice	B941252099	1_INVOICE	13,270.00	32,311.00

Total due

32,311.00

Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 111 free from a Vodacom cellphone or on 082 111 from any other phone. Should your payment be returned, a charge may be levied.

Ways To Pay



Debit order

There's one less thing to remember at the end of the month - all you need is the convenience of a debit order. Every month the amount you owe is automatically deducted from your account. You can choose which day the payment is sent to us: 1st, 7th, 10th, 15th, 18th, 20th, 22nd, 24th, 25th, 27th, 28th, 29th or last working day of the month. For more information on how to pay by debit order, call us on 111 free from your Vodacom cellphone or 082 111 from any other phone.



Walk-in customer care centres

BISHO	Shop 8, Indwe House, Bisho
BLOEMFONTEIN	Shop U2, Mimosa Mall, 131 Kerner Street, Brandwag
CAPE TOWN	Shop 171, Canal Walk Shopping Centre, Century City
DURBAN	Shop G171, Gateway Theatre of Shopping, 1 Palm Boulevard, Gateway, Umhlanga
JOHANNESBURG	Shop LO4, Eastgate Shopping Centre, 43 Bradford Road, Bedfordview
MIDRAND	Vodaworld, 082 Vodacom Boulevard, Midrand
PIETERMARITZBURG	Shop 89 + 89a, Midlands Mall, 50 Sanctuary Road, Pietermaritzburg
PORT ELIZABETH	Shop 10, Greenacres Shopping Centre, Ring Road, Greenacres
PRETORIA	Shop LF 45, 46 Menlyn Park Shopping Centre, Menlyn, Pretoria
SANDTON	Shop L 03 - 307, Legacy corner, Sandton



Over the counter payments

Pay over the counter at any Standard bank, ABSA, FNB or Nedbank branch. Make sure you have clearly and accurately stated your name and account number on the relevant payment form and provide your bank with a copy of your Vodacom invoice. Please note: Banks cannot accept any Vodacom account payments if a copy of your Vodacom invoice is not provided.



ATM

Most banks offer this facility. In order to make use of this service, select Vodacom (Pty) Ltd from the beneficiary list supplied by your bank.



Internet

Simply:

- Log on to your bank's website
- Select Vodacom (Pty) Ltd as a beneficiary.

Remember to always use your Vodacom account number (see overleaf for your account number) as your reference number. If your account number is N0012456-6, enter it as N0012456 (leave out the dash)

Shoprite / Checkers

Did you know? Contract customers can now pay their bill at Shoprite or Checkers stores. You can simply pay your account at the Money Market counter inside any Shoprite or Checkers store nationwide.

Need to know



Important contact numbers

Customer services	Phone 082 111 (free from your cellphone) Fax 0860 082 082
Upgrades	082 1959 (free from your Vodacom cellphone)
Directory enquiries	082 110
Direct Sales	0821955 and 0821950
Vodacom repairs	12586322273
Vodacom shop	12586327467



Frequently asked questions

Q: As a Vodacom roaming customer, who can I call for assistance while travelling internationally?

A: A Vodacom Customer Care agent is simply an SMS away, even when you are travelling internationally. Send an SMS to +2782111 and your query will be attended to. If you wish to speak with a Customer Care agent, simply SMS a landline number to +2782111 and we will call you back!

Standard roaming rates apply.



Company Name
 Address Line 1
 Address Line 2
 Address Line 3
 Postal Code

Tax invoice

Account number: NVXXXXXX
 Invoice number: B941252099
 Invoice date: 03/mm/20yy
 Due date: dd/mm/yyyy
 Your VAT registration number: 45XXXXXX

Shopping online is easy, safe and convenient. Enjoy FREE next day delivery as well too.
 Visit www.vodacom.co.za/shopping to view our latest deals.

Cellular number	Subscriber name	Billing Document	Amount	VAT	Total
082XXXXXX	YYYYYYYYYY	O00000000	316.22	44.27	360.49
082XXXXXX	YYYYYYYYYY	O00000001	1,950.74	273.08	2,223.82
082XXXXXX	YYYYYYYYYY	O00000002	512.37	71.73	584.10
082XXXXXX	YYYYYYYYYY	O00000003	1,561.09	218.54	1,779.63
082XXXXXX	YYYYYYYYYY	O00000004	909.89	127.40	1,037.29
082XXXXXX	YYYYYYYYYY	O00000005	1,183.10	165.61	1,348.71
082XXXXXX	YYYYYYYYYY	O00000006	519.29	72.70	591.99
082XXXXXX	YYYYYYYYYY	O00000007	1,095.06	153.31	1,248.37
072XXXXXX	YYYYYYYYYY	O00000008	1,243.94	174.15	1,418.09
082XXXXXX	YYYYYYYYYY	O00000009	650.96	91.13	742.09
082XXXXXX	YYYYYYYYYY	O00000010	57.10	7.99	65.09
082XXXXXX	YYYYYYYYYY	O00000011	1,037.58	145.25	1,182.83
082XXXXXX	YYYYYYYYYY	O00000012	603.07	84.43	687.50
Totals			11,640.41	1,629.59	13,270.00

Invoice total

13,270.00