


# Business is all about making Connections

Get a high speed, reliable connection that matches the size of your business with our uncapped **Business Internet Fibre**

Enjoy speeds of up to 100 Mbps  
Free LTE while you wait & Backup failover

Vodacom Business, your partner of choice

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or ask your sales advisor instore

T&Cs Apply. E50E



**vodacom**  
business

# Business Internet Fibre

Business Internet Fibre is the new superfast, reliable way to access the Internet. A business requires stable upload and download speeds, scalability, and reliability to pave the way to the digital era. Vodacom's Business Internet Fibre plans provide the high-speed, secure fixed line access that your business needs. Choose from dynamic or static IP addresses (see next page for definition), uncapped plans, symmetrical upload and download speeds, and various optional value add-ons, such as Hosted One Net Call Centres, One Net Business and other additional voice and hosting services to enhance your connection.

Business Internet Fibre offers wireless connectivity and is fully installed with a router that includes USB and telephony ports.

## You get:

- Free installation on selected plans
- Free LTE while you wait (should waiting apply. Offer valid up to 3 months)
- Free back up over LTE for the duration of the contract
- Speeds of up to 100Mbps
- Symmetrical bandwidths on Vodacom Premium and third-party network service plans
- Dynamic and static IP addresses
- Supports Voice calling
- Optional fixed line
- Port in your Geographic landline numbers (021, 031, 041 etc) or Vodacom can allocate a new Geographic or Non-Geographic landline numbers (087)
- Cost savings of up to 20% on your Voice calls



## Helpful terminology:

- **Uncapped:** No limit on the amount of data that can be downloaded, but the speed will drop once the data allocation is reached.
- **Static and Dynamic IP addresses:** A Static IP Address is usually required if you need to manage services remotely and need to know the exact IP address e.g. for CCTV cameras.
- **Symmetrical:** Same upload and download speeds. Businesses like designers or architects that upload large graphic files would require a substantial upload speed as well.
- **Asymmetrical:** Different upload and download speeds with upload speed usually being slower than download speed.
- **Contention ratio:** All Broadband services are ‘contended services’, implying that the bandwidth is shared, so users contend for it – and the more users, the slower the service, ie during peak times daily.
- **AUP:** Acceptable Usage Policy implies that data allocation is applied to all uncapped plans.

## Selecting the right fibre plan for your business:

Always start by entering your address on the Vodacom Coverage map online, as it will show you what infrastructure is available in your area. Key factors to consider are: coverage, throughput/speed and number of concurrent users that will use the service.

Features & Benefits	Premium Uncapped	Uncapped
<b>Service plans</b>	Uncapped (5Mbps–100Mbps)	Uncapped (10Mbps–100Mbps)
<b>Usage</b>	AUP limits apply. Upon reaching AUP, throttle to 25% of bandwidth	AUP limits apply. Upon reaching AUP, throttle to 15% of bandwidth
<b>Contention ratio</b>	10:1	20:1
<b>Upload and download ratio</b>	Symmetrical (upload = download speed)	Symmetrical (upload = download speed)
<b>Service type</b>	Uncapped	Uncapped
<b>Routers</b>	DN8245 Optional AR129 and AR169	DN8245 Optional AR129 and AR169
<b>IP addressing</b>	Static IP address	Dynamic IP address
<b>Optional add-ons</b>	Voice service Interim and Backup access (LTE)	Voice service Interim and Backup access (LTE)
<b>Contract terms</b>	12, 24 and 36 months	12 and 24 months

# Uncapped Business Internet Fibre on the Vodacom network

Choose from a range of price plans with dynamic IP addresses from an entry level 10Mbps to 100Mbps access.

Business Fibre	Max download speed	Max upload speed	24-month contract**
<b>*10Mbps</b>	10Mbps	10Mbps	R649
<b>*20Mbps</b>	20Mbps	20Mbps	R899
<b>*50Mbps</b>	50Mbps	50Mbps	R1 199
<b>*100Mbps</b>	100Mbps	100Mbps	R1 599

\*Acceptable usage applies

\*\*Free once-off installation worth R899

\*\*\* Pricing includes a Huawei DN8245 router

## Premium Business Fibre on the Vodacom network

Choose from a range of fibre plans with bandwidths from 5Mbps to 100Mbps.

Premium Business Fibre	Upload/download speed	New 12-month contract	New 24-month contract	New 36-month contract
<b>*5Mbps</b>	5Mbps	R999	R799	R699
<b>*10Mbps</b>	10Mbps	R1 199	R999	R899
<b>*20Mbps</b>	20Mbps	R1 399	R1 199	R1 099
<b>*50Mbps</b>	50Mbps	R1 799	R1 599	R1 499
<b>*100Mbps</b>	100Mbps	R2 099	R1 899	R1 799

\* Fair use applies on all Premium plans.

\* All pricing is VAT inclusive.

\* Additional R125 for 5 static IP addresses.

\* All pricing includes a Huawei DN8245 router

\* Free once-off installation worth R899

# Business Fibre Premium on third-party networks

Business Fibre Premium plans are available through the following third-party network providers from 10Mbps to 100Mbps.

- SA Digital Villages (SADV)
- Octotel
- Open Fibre
- Link Africa
- Century City Connect
- WAN
- Openserve
- Metro Fibre Network
- Frogfoot

## SADV – Uncapped plans

SADV Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
<b>*10Mbps</b>	R2 699	R2 499	R2 299
<b>*20Mbps</b>	R3 999	R3 799	R3 599
<b>*50Mbps</b>	R5 699	R5 499	R5 299
<b>*100Mbps</b>	R8 999	R8 799	R8 599
<b>Once-off installation</b>	R6 500	Free	Free

\* Fair use applies on all premium plans.

\* All pricing is VAT inclusive.

\* Additional R125 for 5 static IP addresses.

\* Pricing includes a Huawei DN8245 router and 1 static IP address

## Octotel – Uncapped plans

Octotel Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
<b>*10Mbps</b>	R1 699	R1 499	R1 299
<b>*50Mbps</b>	R2 499	R2 299	R2 099
<b>*100Mbps</b>	R3 499	R3 299	R3 099
<b>Once-off installation</b>	R3 000	Free	Free

\* Fair use applies on all premium plans.

\* All pricing is VAT inclusive.

\* Additional R125 for 5 static IP addresses.

\* Pricing includes a Huawei DN8245 router and 1 static IP address

## Open Fibre – Uncapped plans

Open Fibre Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R2 499	R2 299	R2 099
*20Mbps	R3 099	R2 899	R2 699
*50Mbps	R5 699	R5 499	R5 299
*100Mbps	R8 599	R8 399	R8 199
<b>Once-Off Installation</b>	R3 000	Free	Free

\* Fair use applies on all premium plans.

\* All pricing is VAT inclusive.

\* Pricing includes an Huawei DN8245 router and 1 static IP address

\* Additional R125 for 5 Static IP Addresses.

## Link Africa – Uncapped plans

Link Africa Business Fibre (Special Pricing)	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R1 249	R1 049	R849
*20Mbps	R1 549	R1 349	R1 149
*50Mbps	R2 149	R1 949	R1 749
*100Mbps	R2 849	R2 649	R2 449
<b>Once-Off Installation</b>	R2 500	Free	Free

\* Fair use applies on all premium plans.

\* All pricing is VAT inclusive.

\* Pricing includes an Huawei DN8245 router and 1 static IP address

\* Additional R125 for 5 Static IP Addresses.

## Link Africa – Uncapped plans

In selected areas Vodacom is dependent on external parties for approvals and the installation process may, therefore, take longer.

Link Africa Business Fibre (90 days)	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R1 999	R1 799	R1 599
*20Mbps	R2 299	R2 099	R1 899
*50Mbps	R3 699	R3 499	R3 299
*100Mbps	R5 399	R5 199	R4 999
<b>Once-Off Installation</b>	R3 000	Free	Free

\* Fair use applies on all premium plans.

\* All pricing is VAT inclusive.

\* Pricing includes an Huawei DN8245 router and 1 static IP address

\* Additional R125 for 5 static IP addresses.

\* A 90-day turn-around time for fibre installation is applicable to selected Link Africa business sites.

## Century City – Uncapped plans

Century City Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R1 899	R1 699	R1 499
*20Mbps	R2 299	R2 099	R1 899
*50Mbps	R4 499	R4 299	R4 099
*100Mbps	R7 999	R7 799	R7 599
Once-Off Installation	R6 000	Free	Free

\* Fair use applies on all premium plans. \* All pricing is VAT inclusive. \* Pricing includes an Huawei DN8245 router and 1 static IP address  
 \* Additional R125 for 5 static IP addresses.

## WAN – Uncapped plans

WAN Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R1 399	R1 199	R999
*20Mbps	R2 299	R2 099	R1 899
*50Mbps	R3 699	R3 499	R3 299
*100Mbps	R5 399	R5 199	R4 999
Once-Off Installation	R6 500	Free	Free

\* Fair use applies on all premium plans. \* All pricing is VAT inclusive. \* Additional R125 for 5 static IP addresses.  
 \* Pricing includes a Huawei DN8245 router and 1 static IP address

## Metro Fibre Network - Uncapped plans

Metro Fibre Network Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
*10Mbps	R2 699	R2 499	R2 299
*20Mbps	R3 799	R3 599	R3 399
*50Mbps	R6 499	R6 299	R6 099
*100Mbps	R9 099	R8 899	R8 699
Once-Off Installation	R6 000	Free	Free

\* Fair use applies on all premium plans. \* All pricing is VAT inclusive. \* Additional R125 for 5 static IP addresses.  
 \* Pricing includes a Huawei DN8245 router and 1 static IP address

## Frogfoot - Uncapped plans

Frogfoot Business Fibre	Premium 24-month contract
*10Mbps	R4 599
*20Mbps	R4 999
*50Mbps	R5 399
*100Mbps	R5 899
Once-Off Installation	Free

\* Fair use applies on all premium plans. \* All pricing is VAT inclusive. \* Additional R125 for 5 static IP addresses.  
 \* Pricing includes a Huawei DN8245 router and 1 static IP address

## Openserve - Uncapped Lite plans

Openserve Business Fibre	Uncapped 12-month contract
*10Mbps/5Mbps	R599
*20Mbps/10Mbps	R799
*40Mbps/20Mbps	R949
*100Mbps/50Mbps	R1 149
Once-Off Installation	Free

\* Fair use applies.

\* All pricing is VAT inclusive.

\* Pricing includes an Huawei DN8245.

## Business Internet Committed Voice Channel (CVC) price plans:

CVC Speed Options (Mbps)	12 Months Contract	24 Months Contract	36 Months Contract
0.5Mbps	R99	R97	R96
1Mbps	R199	R195	R193
2Mbps	R299	R293	R290
4Mbps	R399	R391	R387
8Mbps	R599	R587	R581
10Mbps	R799	R783	R775

\*All pricing is VAT inclusive

\*\*Disclaimer: Please note that Committed Voice Channel cannot be offered to customers as a standalone product, it is only available as a bundled service with a new Business Internet Fibre Premium.

## Business Internet Fibre Top-up Bundles

BI Top-Up Bundle Sizes	Once-Off (incl. VAT)
1GB Top Up	R19
3GB Top Up	R59
5GB Top Up	R89
10GB Top Up	R149
20GB Top Up	R249
50GB Top Up	R399
100GB Top Up	R599
300GB Top Up	R999
500GB Top Up	R899
1000GB Top Up	R1 399





## Making the call

You can also use your Fibre service to make voice calls. Port in your existing landline number (021, 031, 041 etc) or Vodacom can assign you a new landline number (087, 021, 031, 041)

This can save you up to 20% on your monthly voice bill. This way you also get free Vodacom-to-Vodacom calls when calling from one landline number to another. The quality of voice calls depends on factors like the number of users on your line, download/upload speed, etc.

**Please note that voice usage does not deplete your data allocation.**

## Business Fibre terms and conditions

- Premium Business Fibre is now available on Vodcom & Link Africa Malls (Refer to website for list of malls).
- Free installation is available for a limited period and on selected price plans.
- Timelines for the deployment of infrastructure will vary, but it usually takes 2–6 weeks, depending on the third-party network providers.
- Should you have to wait for your Business Internet Fibre, we offer LTE while you wait. This means you will be connected within 48 hours and the service is available for period of up to 3 months.
- All third-party networks offer symmetrical bandwidth (same upload and download speeds).
- Premium pricing includes one static IP address. An extra R125 (VAT incl) charge is applicable should you require 5 static IP addresses.
- An Acceptable Use Policy (AUP) applies. Please see service schedules online for more information.
- Uncapped Business Fibre plans are subject to throttling.
- Visit your nearest store, search Business Internet Fibre or call 082 1960 to apply for Business Internet Fibre

The future is exciting.

**Ready?**



## **Enquire / Contact**

Search [vodacombusiness.co.za](http://vodacombusiness.co.za) for more information.

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