Vodacom Business Connect

Product Description

Business Connect is a Business grade Internet service packaged with a versatile router, over the most feasible of our multiple access mediums. The service is packaged with a FREE wireless Interim service that converts to your FREE Failover service once the primary access medium is installed.

Benefits

- o Uncapped, uncontended, unshaped*
- o No AUP/FUP limits, no throttling regardless of bandwidth usage
- o Managed service offering a Standard SLA with 98.33% availability
- o A Business grade Huawei AR router fully installed
- o AR Accommodates up to 50 concurrent Wi-Fi sessions
- o Upgrade to a higher specification Cisco router at an additional charge
- o FREE Interim/Failover capped at 100GB**
- o 5 Static IP addresses provisioned by default
- o Voice prioritisation VAS (optional at an additional charge)

* The service is configured as an uncontended service in that Vodacom does not artificially contend the service but customers may experience congestion during peak times over the network. This is largely dependent on the available capacity at the specific site as well as the current usage over the network at that time. This service is provided over 3rd party infrastructure when feasible, where network availability can be compromised, however, Vodacom will always attempt minimal congestion over our own network.

** FREE Interim/Failover offering is only available where LTE signal is feasible and LTE signal is not guaranteed at customer selected router placement locations within buildings
**Fail-over from primary access to the LTE back-up service is not instantaneous and may take up to 5 minutes for services to restore
**Customers outside the LTE feasibility specifications can still opt for the primary service on its own.

Business Connect Voice VLAN (VAS)

Business Connect Voice VLAN (BC VVLAN) is a VAS service that separates and prioritises a customer's voice traffic from their data traffic by creating a dedicated Voice VLAN.

It is provisioned over a Business Connect service and is sold as an optional add-on under the Business Connect product.

BC VVLAN is not a standalone product and as such cannot be ordered separately unless there is an active Business Connect service that this VLAN will be provisioned over.

The VAS is provisioned **within** the subscribed Business Connect bandwidth and NOT in addition.

Terms and Conditions:

1. Business Connect Voice VLAN is designed to work with on-site PBX's as well as other IP-enabled PABX's except for the Vodacom Cisco hosted IP PBX.

2. Compatible with Vodacom Voice products only ie. One Net Business, IP Talk, SIP.

3. Incompatible with 3rd party voice services.

Business Connect Pricing

Mbps	NRC	MRC 12months	MRC 24months	MRC 36months
10	R 2 999.00	R 4 499.00	R 4 409.02	R 4 364.03
20	R 2 999.00	R 4 999.00	R 4 899.02	R 4 849.03
30	R 2 999.00	R 5 699.00	R 5 585.02	R 5 528.03
50	R 2 999.00	R 6 199.00	R 6 075.02	R 6 013.03
100	R 2 999.00	R 7 899.00	R 7 741.02	R 7 662.03

Price incl VAT
Pricing is On-Net only.
Availability and pricing is subject to feasibility study and site survey
Price is subject to standard terms and conditions
Pricing will be impacted if non-standard specifications are requested

Business Connect VVLAN Pricing

Mbps	NRC	BC VVLAN MRC 12months	BC VVLAN MRC 24months	BC VVLAN MRC 36months
2	R 2 000.00	R 861.47	R 844.24	R 835.63
4	R 2 000.00	R 991.47	R 971.64	R 961.73
6	R 2 000.00	R 1 121.47	R 1 099.04	R 1 087.83
8	R 2 000.00	R 1 251.47	R 1 226.44	R 1 213.93
10	R 2 000.00	R 1 381.47	R 1 353.84	R 1 340.03

Price excl VAT
Price is in addition to standard Business Connect service
Price is subject to standard terms and conditions
Available over all Business Connect packages