

# Business connect product brochure



 [vodacombusiness.co.za](https://vodacombusiness.co.za)

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Ts&Cs Apply. E&OE



## What is Business Connect?

Business Connect is a business grade internet service provided over Vodacom's most feasible multiple access mediums with a LTE backup offering, available only where LTE signal is feasible. Business Connect supports bandwidth from 10Mbps – 1 000Mbps.

## Features and Benefits of Business Connect

- Uncontended internet connection (Contention Ratio 1:1)
- Uncapped and unshaped
- No AUP/FUP limits, therefore no throttling regardless of bandwidth usage
- Managed service offering with site Availability Service Levels. SLA is dependent on Vodacom's underlying access infrastructure.
- Business grade router fully installed
  - \* Huawei AR 617 (default router for bandwidth up to 200Mbps);
  - \* Huawei AR 651 (default router for bandwidths 300Mbps - 500Mbps and an alternative router for bandwidths up to 200Mbps at an additional charge);
  - \* Upgrade to a higher specification router at an additional charge for 1 000Mbps Business Connect.
- Accommodates up to 100/128 concurrent Wi-Fi sessions (AR617 handles < 100 concurrent users; AR651 handles < 128 concurrent users)
- 1 Static (/30) IP address provisioned by default.
- 5 static (/29) IP addresses available on request, at an additional monthly charge
- Voice prioritization VAS (optional at an additional charge)

## Business Connect Tariffs

- \* Pricing is dependent on feasibility studies.
- \* Standard Pricing is applicable, based on Vodacom infrastructure.
- \* If access is provided over a 3rd Party provider's infrastructure, as per the feasibility studies, additional costs shall apply.
- \* Pricing include access, internet and router.

## **Business Connect Voice VLAN - Value Added Service**

Business Connect Voice VLAN (BC VVLAN) is a VAS service that separates and prioritises a customer's voice traffic from their data traffic, by creating a dedicated Voice VLAN. It is provisioned over a Business Connect service and is sold as an optional add-on under the Business Connect product. Business Connect Voice VLAN is available in bandwidth increments of 2Mbps, 4Mbps, 6Mbps, 8Mbps and 10Mbps

BC VVLAN is not a standalone product and therefore, cannot be ordered separately unless there is an active Business Connect service that the VLAN will be provisioned over. The VLAN is created within the total existing Business Connect bandwidth subscribed to and NOT in addition.

### **Business Connect Voice VLAN Terms and Conditions:**

- Business Connect Voice VLAN is designed to work with on-site PBX's as well as other IP-enabled
- PABX's except for the Vodacom Cisco hosted IP PBX;
- Compatible with Vodacom Voice products only i.e. One Net Business, IP Talk, SIP;
- Incompatible with 3rd party voice services.

## Product Comparison

Feature	Business Internet (Fibre)	Business Internet Wireless/ Wireless Air	Business Connect	IP Connect + DIA
Contention Ratio	Contended	Contended	Unontended	Unontended
Service Type	Uncapped	Uncapped	Uncapped	Uncapped
SLA	Best effort	Best effort	Standard	Standard, Enhanced, Essential, Premium
Usage	Unthrottled (No FUP)	Unthrottled (No FUP)	No FUP	No FUP
Static IP	Static and Dynamic	Static	Static	Static
Network Symmetry	Symmetrical	Symmetrical / Assymmetrical	Symmetrical	Symmetrical
Wireless Backup + Interim	**Interim and Backup Access (LTE)	**Interim and Backup Access (LTE)	Interim and Backup Access (LTE)	Interim and Backup Access
Optional Add-ons	Voice Services	Voice Services	Voice Services	Numerous

\*Both wireless and wireless air have back up, but only 80mbps wireless has interim

\*\*FTTB both interim and backup on all packages



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