

OCT  
2023

# Business is all about making connections

Get reliable connectivity with our Uncapped Business Internet Fibre and enjoy speeds of up to 500Mbps. If you have to wait for installation you will get Free LTE Uncapped + 50GB Backup for your first month. Vodacom Business, your partner of choice.



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Contact your account manager or ask your sales advisor in-store

Ts&Cs Apply. E&OE



vodacom  
business

# Business Internet Fibre

Business Internet Fibre is a fast and reliable way to access the Internet.

A business requires stable upload and download speeds, scalability, and reliability to pave the way to the digital era. Vodacom's Business Internet Fibre plans provide the high-speed, secure fixed-line access that your business needs. Choose from dynamic or static IP addresses (see next page for definition), uncapped plans, symmetrical upload and download speeds, and various optional value add-ons, such as Hosted One Net Call Centres, One Net Business and other additional voice and hosting services to enhance your connection

Business Internet Fibre offers high-speed connectivity and is fully installed with a Wi-Fi-enabled router that includes a USB port and a number of LAN ports

## You get:

- Uncapped and Unthrottled (No fair usage policy)
- Free installation on selected plans
- Uncapped LTE while you wait for your fibre installation to be completed, free for the first month
- Free 50GB LTE failover for the duration of the contract
- Speeds of up to 500Mbps on selected Fibre network providers
- Symmetrical bandwidths on Vodacom Premium and third-party network service plans
- The choice between Dynamic and Static IP Addresses
- Supports Voice calling
- Optional fixed Voice line
- Port in your Geographic landline numbers (021 031 041, etc) or Vodacom can allocate new Geographic or Non-Geographic landline numbers (087)
- Cost savings of up to 20% on your Voice calls



Multiple  
concurrent  
users



Fibre



Wi-Fi



Voice  
(optional)

## Helpful terminology:

- Uncapped: No limit on the amount of data that can be downloaded
- Static and Dynamic IP addresses: A Static IP address is usually required if you need to manage servers remotely and need to know the exact IP addresses, e.g., for CCTV cameras and management servers
- Symmetrical: Same upload and download speeds. Businesses like designers or architects that upload large graphic files or businesses that have high usage on fixed voice lines would require a substantial upload speed as well
- Asymmetrical: Different upload and download speeds with the upload speed usually being slower than the download speed, suitable for accessing the internet
- Contention ratio: All Broadband services are 'contended services', implying that the bandwidth is shared, so users contend for it – and the more users, the slower the service, i.e., during peak times if the network becomes congested

## Selecting the right fibre plan for your business:

Always start by entering your address on the Vodacom Coverage map online, as it will show you what infrastructure is available in your area. Key factors to consider are coverage, throughput/speed and number of concurrent users that will use the service. Note all services are feasibility dependent

Features & Benefits	Premium Uncapped	Fibre Lite
Service plans	10mbps – 500mbps	10mbps – 500mbps
Contention ratio	10:1	20:1
Upload and download ratio	Symmetrical/Asymmetrical*	Symmetrical/Asymmetrical*
Service type	Uncapped (no fair usage policy)	Uncapped (no fair usage policy)
Routers	TP-Link MR600 optional HUAWEI AR617	TP Link MR600 optional HUAWEI AR617
IP addressing	Static IP address (optional 5 at additional cost)	Dynamic IP address
Optional add-ons	Voice Services (VoIP) Interim and Backup (LTE)	Voice service (VoIP) Interim and Backup (LTE)
Contract terms	12, 24, and 36 months	12, 24 and 36 months

\*Symmetrical (upload = download speed)/Asymmetrical (upload= half download speed)

# Business Internet Fibre Lite on the Vodacom Network

Choose from a range of price plans with dynamic IP addresses from an entry-level 20Mbps to 200Mbps access

Business Fibre	Upload/download speed	24-month contract
20Mbps*	20Mbps	R649
50Mbps*	50Mbps	R849
100Mbps*	100Mbps	R949
200Mbps*	200Mbps	R1 099
Once-off installation	Free	Free

\*Free once-off installation worth R899

\*Pricing includes a TP Link MR600 Router

# Business Internet Fibre Lite on third-party networks

## Frogfoot SME Business Fibre Uncapped Lite Plans

Frogfoot SME Business Fibre Lite	12-month contract	24-month contract	36-month contract
40Mbps*	R799	R799	R799
80Mbps*	R999	R999	R999
150Mbps*	R1 149	R1 149	R1 149
250Mbps*	R1 299	R1 299	R1 299
500Mbps*	R1 499	R1 499	R1 499
1000Mbps*	R1 599	R1 599	R1 599
Once-off Installation	R2 200	Free	Free

\*Pricing includes a TP-Link MR600 router and dynamic IP address

## Openserve – Uncapped Lite plans

Openserve Business Fibre Lite	12-month contract	24-month contract	36-month contract
40Mbps/20Mbps*	R599	R599	R599
40Mbps/40Mbps*	R649	R649	R649
75Mbps/50Mbps*	R799	R799	R799
75Mbps/75Mbps*	R899	R899	R899
150Mbps/75Mbps*	R1 049	R1 049	R1 049
150Mbps/150Mbps*	R1 099	R1 099	R1 099
300Mbps/150Mbps*	R1 199	R1 199	R1 199
500Mbps/250Mbps*	R1 299	R1 299	R1 299
Once-off installation	R2 500	Free	Free

\*Pricing includes an TP-Link MR600 router and dynamic IP address

# Business Internet Fibre Premium on the Vodacom Network

Choose from a range of fibre plans with bandwidths from 20Mbps to 200Mbps

Premium Business Fibre	Upload/download speed	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
20Mbps*	10Mbps	R1 199	R999	R899
50Mbps*	20Mbps	R1 399	R1 199	R1 099
100Mbps*	50Mbps	R1 599	R1 399	R1 299
200Mbps*	100Mbps	R1 799	R1599	R1 499
Once-off installation	Free	Free	Free	Free

\* Free once-off installation worth R899

\* Pricing includes TP-Link MR600 Router

\* Additional R125 for 5 static IP addresses

# Business Internet Fibre Premium on third-party networks

Business Fibre Premium plans are available through the following third-party network providers from 10Mbps to 500Mbps

- Dark Fibre Africa (DFA)
- Century City Connect (CCC)
- Frogfoot
- Link Africa
- Metro Fibre (MFN)
- Octotel
- Open Fibre
- Openserve
- Waterfall Access Networks (WAN)
- Vumatel
- Clear Access

## Octotel Premium Uncapped Plans

Octotel Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R1 599	R1 399	R1 199
50Mbps*	R2 299	R2 099	R1 899
100Mbps*	R3 099	R2 899	R2 699
200Mbps*	R3 799	R3 599	R3 399
Once-off installation	R3 000	Free	Free

\*All pricing is VAT inclusive

\*Additional R125 for 5 static IP addresses

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*All tariffs are feasibility dependent

\*Promotional valid until 30 September 2023

## DFA Premium Uncapped Plans

Dark Fibre Africa Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R1 799	R1 399	R1 249
20Mbps*	R1 899	R1 699	R1 549
50Mbps*	R5 599	R3 799	R3 599
100Mbps*	R6 999	R4 599	R4 399
Once-off installation	R1 600	Free	Free

\*All pricing is VAT inclusive

\*Additional R125 for 5 static IP addresses

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*Promotional pricing on 10Mbps and 20Mbps (12 month and 24 month) valid until 30 September 2023

The DFA Near Net 90-day areas offers fibre connectivity to business premises that are further away from DFA's point of connection and therefore could take up to 90 days to complete as well as incurring additional charges  
Charges to be confirmed after a site survey is done

## Open Fibre – Premium Uncapped Plans

Open Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R2 499	R2 299	R2 099
20Mbps*	R3 099	R2 899	R2 699
50Mbps*	R5 699	R5 499	R5 299
100Mbps*	R8 599	R8 399	R8 199
200Mbps*	R12 999	R12 799	R12 599
Once-off Installation	R3 000	Free	Free

\*Pricing includes an TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 Static IP Addresses

## Link Africa – Premium Uncapped Plans

Link Africa Business Fibre (Special Pricing)	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R2 499	R2 299	R2 099
20Mbps*	R3 099	R2 899	R2 699
50Mbps*	R5 699	R5 499	R5 299
100Mbps*	R8 599	R8 399	R8 199
200Mbps*	R12 999	R12 799	R12 599
Once-off Installation	R3 000	Free	Free

\*Pricing includes an TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 Static IP Addresses

## Link Africa – Premium Uncapped Plans

Link Africa Business Fibre (90 days)	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R2 199	R2 099	R1 999
20Mbps*	R2 599	R2 499	R2 399
50Mbps*	R3 699	R3 499	R3 299
100Mbps*	R5 399	R5 199	R4 999
200Mbps*	R6 399	R6 199	R5 999
Once-off Installation	R4 500	Free	Free

The LA 90-day areas offers fibre connectivity to business premises that are further away from LA point of connection and therefore could take up to 90 days to complete as well as incurring additional charges. Charges to be confirmed after a site survey is done in selected areas Vodacom is dependent on external parties for approvals and from the installation process may, therefore, take longer

\*Pricing includes an TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP address

\*A 90-day turnaround time for fibre installation is applicable to selected Link Africa business site

## Century City – Premium Uncapped Plans

Century City Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R1 899	R1 699	R1 499
20Mbps*	R2 299	R2 099	R1 899
50Mbps*	R4 499	R4 299	R4 099
100Mbps*	R7 999	R7 799	R7 599
200Mbps*	R7 799	R7 599	R8 399
Once-off Installation	R6 000	Free	Free

\*Additional R125 for 5 static IP addresses

\*Pricing includes an TP-Link MR600 router and 1 static IP address

## Waterfall Access Networks - Premium Uncapped Plans

Waterfall Access Networks Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R1 399	R1 199	R999
20Mbps*	R2 299	R2 099	R1 899
50Mbps*	R3 699	R3 499	R3 299
100Mbps*	R5 399	R5 199	R4 999
200Mbps*	R8 999	R8 799	R8 599

\*Pricing includes a TP Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP addresses

## Metro Fibre Network – Premium Uncapped Plans (Dedicated)

Metro Fibre Network Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R2 699	R2 499	R2 299
20Mbps*	R3 799	R3 599	R3 399
50Mbps*	R6 499	R6 299	R6 099
100Mbps*	R9 099	R8 899	R8 699
Once-off Installation	R6 000	Free	Free

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP addresses



## Metro Fibre Network – SME Premium Uncapped Plans

Metro Fibre Network SME Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10Mbps*	R2 099	R1 899	R1 699
25Mbps*	R2 499	R2 299	R2 099
50Mbps*	R3 899	R3 699	R3 499
100Mbps*	R5 699	R5 499	R5 299
200Mbps*	R6 699	R6 499	R6 299
Once-off Installation	R2 500	Free	Free

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP addresses

## Frogfoot SME Business Fibre Premium Uncapped Plans

Frogfoot SME Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
40Mbps*	R999	R999	R999
80Mbps*	R1 199	R1 199	R1 199
150Mbps*	R1 499	R1 499	R1 499
250Mbps*	R1 999	R1 999	R1 999
500Mbps*	R2 499	R2 499	R2 499
1000Mbps*	R3 499	R3 499	R3 499
Once-off Installation	R2 200	Free	Free

\*Pricing includes a TP Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP addresses

## Openserve Business Fibre Premium Uncapped Plans

Openserve Premium Speeds	Proposed 12m Incl. VAT	Proposed 24m Incl. VAT	Proposed 36m Incl. VAT
40Mbps/20Mbps*	R849	R849	R849
40Mbps/40Mbps*	R949	R949	R949
75Mbps/50Mbps*	R1 099	R1 099	R1 099
75Mbps/75Mbps*	R1 199	R1 199	R1 199
150Mbps/75Mbps*	R1 399	R1 399	R1 399
150Mbps/150Mbps*	R1 599	R1 599	R1 599
300Mbps/150Mbps*	R1 799	R1 799	R1 799
500Mbps/250Mbps*	R1 999	R1 999	R1 999
Installation	R3 500	Free	Free

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 static IP addresses

## Vumatel Premium Uncapped Plans

Vumatel Business Fibre	Premium 12-month contract	Premium 24-month contract
20Mbps*	R2 099	R1799
50Mbps*	R2 599	R2 299
100Mbps*	R3 499	R3 199
200Mbps*	R5 299	R4 999
Once-off installation	R3000	Free

\*Pricing includes a TP-Link MR600 router and 1 static IP address

\*NOTE: Vumatel is offered with 1-Static IP default, no optional 5 Static IP Addresses

## Clear Access Business Internet Fibre Premium Plans

Clear Access Business Internet Fibre Premium	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
20Mbps*	R1 899	R1 599	R1 399
50Mbps*	R2 599	R2 299	R2 099
100Mbps*	R3 799	R3 499	R3 199
200Mbps*	R5 399	R5 199	R4 999
Once-off Installation	R3 500	Free	Free

\*All tariffs are feasibility dependent

\*Pricing includes an TP-Link MR600 router and 1 static IP address

\*Additional R125 for 5 Static IP Addresses

## Business Internet Committed Voice Channel (CVC) Plans

CVC Speed Options (Mbps)	12-month contract	24-month contract	36-month contract
0.5Mbps	R99	R99	R96
1Mbps	R199	R195	R193
2Mbps	R299	R293	R290
4Mbps	R399	R391	R387
8Mbps	R599	R587	R581
10Mbps	R799	R783	R775

**Disclaimer:** Please note that the Committed Voice Channel cannot be offered to customers as a standalone product, it is only available as a bundled service with a new Business Internet Fibre premium on Self-built or selected Bitstreams

# Making the call



You can also use your Fibre service to make voice calls. Port your existing landline number (021, 031, 041, etc) or Vodacom can assign you a new landline number (087, 021, 031, 041)

This can save you up to 20% on your monthly voice bill. This way, you also get free Vodacom-to-Vodacom calls when calling from one landline number to another. The quality of voice calls depends on factors like the number of users on your line, download/upload speed, etc

**A committed voice channel can be subscribed to your Fibre service that allocates dedicated bandwidth to the voice service**

# Business Internet Fibre terms and conditions

- Free installation is available on selected price plans
- Timelines for the deployment of infrastructure will vary, but it usually takes 2–8 weeks, depending on the third-party network providers
- Should you have to wait for your Business Internet Fibre, we offer LTE while you wait. This means you will be connected within 48 hours and the service is available for a period of up to 3 months
- Premium pricing includes one static IP address. An extra R125 (VAT incl) charge is applicable should you require 5 static IP addresses
- All pricing included in this document is VAT inclusive

## Enquire / Contact

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