

27  
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# Business is all about making connections

Get reliable connectivity with our Uncapped Business Internet Fibre and enjoy speeds of up to 1000Mbps. If you have to wait for installation you will get Free LTE Uncapped + 50GB Backup for your first month.



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Ts&Cs Apply. E&OE



**vodacom**  
business

# Business Internet Fibre

Business Internet Fibre is a fast and reliable way to access the Internet.

A business requires stable upload and download speeds, scalability, and reliability to pave the way to the digital era. Vodacom's Business Internet Fibre plans provide the high-speed, secure fixed-line access that your business needs. Choose from dynamic or static IP addresses (see next page for definition), uncapped plans, symmetrical upload and download speeds, and various optional value add-ons, such as Hosted One Net Call Centres, One Net Business and other additional voice and hosting services to enhance your connection

Business Internet Fibre offers high-speed connectivity and is fully installed with a Wi-Fi-enabled router that includes a USB port and a number of LAN ports

## You get:

- Uncapped and Unthrottled (No fair usage policy)
- Free S90 Ultra or H3C Router
- Free installation on selected plans
- Uncapped LTE while you wait for your fibre installation to be completed, free for the first month
- Free 50GB LTE failover for the duration of the contract
- Speeds of up to 1000Mbps on selected Fibre network providers
- Symmetrical bandwidths on Vodacom Premium and third-party network service plans
- The choice between Dynamic and Static IP Addresses
- Supports Voice calling
- Optional fixed Voice line
- Port in your Geographic landline numbers (021 031 041, etc) or Vodacom can allocate new Geographic or Non-Geographic landline numbers (087)
- Cost savings of up to 20% on your Voice calls



## Helpful terminology:

- Uncapped: No limit on the amount of data that can be downloaded
- Static and Dynamic IP addresses: A Static IP address is usually required if you need to manage servers remotely and need to know the exact IP addresses, e.g., for CCTV cameras and management servers
- Symmetrical: Same upload and download speeds. Businesses like designers or architects that upload large graphic files or businesses that have high usage on fixed voice lines would require a substantial upload speed as well
- Asymmetrical: Different upload and download speeds with the upload speed usually being slower than the download speed, suitable for accessing the internet
- Contention ratio: All Broadband services are 'contended services', implying that the bandwidth is shared, so users contend for it – and the more users, the slower the service, i.e., during peak times if the network becomes congested

## Selecting the right fibre plan for your business:

Always start by entering your address on the Vodacom Coverage map online, as it will show you what infrastructure is available in your area. Key factors to consider are coverage, throughput/speed and number of concurrent users that will use the service. Note all services are feasibility dependent

Features & Benefits	Premium Uncapped	Fibre Lite
Service plans	10mbps – 1000mbps	10mbps – 1000mbps
Contention ratio	10:1	20:1
Upload and download ratio	Symmetrical/Asymmetrical*	Symmetrical/Asymmetrical*
Service type	Uncapped (no fair usage policy)	Uncapped (no fair usage policy)
Routers	S90 Ultra or H3C	S90 Ultra or H3C
IP addressing	Static IP address (optional 5 at additional cost)	Dynamic IP address
Optional add-ons	Voice Services (VoIP) Interim and Backup (LTE)	Voice service (VoIP) Interim and Backup (LTE)
Contract terms	12, 24, and 36 months	12, 24 and 36 months

\*Symmetrical (upload = download speed)/Asymmetrical (upload= half download speed)

# Business Internet Fibre Lite on third-party networks

## Frogfoot SME Business Fibre Uncapped Lite Plans

Frogfoot SME Business Fibre Lite	12-month contract	24-month contract	36-month contract
60/60Mbps*	R1 099	R1 099	R1 099
120/120Mbps*	R1 199	R1 199	R1 199
240/240Mbps*	R1 429	R1 429	R1 429
400/400Mbps*	R2 279	R2 279	R2 279
1000/1000Mbps*	R2 599	R2 599	R2 599
Once-off Installation	R2 200	Free	Free

\*\*Pricing includes an S90 Ultra router with one dynamic IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps

\*All price plans are coverage dependent

## Openserve – Uncapped Lite plans

Openserve Business Fibre Lite	12-month contract	24-month contract	36-month contract
50/25Mbps*	R899	R899	R899
50/50Mbps*	R969	R969	R969
100/50Mbps*	R1 049	R1 049	R1 049
100/100Mbps*	R1129	R1129	R1129
200/100Mbps*	R1 319	R1 319	R1 319
200/200Mbps*	R1 449	R1 449	R1 449
300/150Mbps*	R2 119	R2 119	R2 119
500/250Mbps*	R2 269	R2 269	R2 269
Once-off installation	R2 500	Free	Free

\*\*Pricing includes an S90 Ultra router with one dynamic IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps

\*All price plans are coverage dependent

# Business Internet Fibre

## Premium on third-party networks

Business Fibre Premium plans are available through the following third-party network providers from 10Mbps to 200Mbps

- Dark Fibre Africa (DFA)
  - Century City Connect (CCC)
  - Frogfoot
  - Link Africa
  - Metro Fibre (MFN)
  - Octotel
- Open Fibre
  - Openseve
  - Waterfall Access Networks (WAN)
  - Vumatel
  - Clear Access

### Octotel Premium Uncapped Plans

Octotel Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps	R1 399	R1 399	R1 399
50/50Mbps	R1 599	R1 599	R1 599
100/100Mbps	R1 999	R1 999	R1 999
200/200Mbps	R2 199	R2 199	R2 199
300/300Mbps	R3 199	R3 199	R3 199
1000/500Mbps	R5 499	R5 499	R5 499
Once-off installation	R3 000	Free	Free

\*Additional R125 for 5 static IP addresses  
\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.  
\*All price plans are coverage dependent

### DFA Premium Uncapped Plans

Dark Fibre Africa Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps	N/A	R1 999	R1 949
20/20Mbps	R2 199	R2 099	R2 049
50/50Mbps	R2 949	R2 849	R2 799
100/100Mbps	R3 499	R3 399	R3 349
200/200Mbps	R5 499	R5 399	R5 349
500/500Mbps	R9 099	R8 999	R8 949
1000/1000Mbps	R12 799	R12 699	R12 649
Once-off installation	R3 500	Free	Free

\*Additional R125 for 5 static IP addresses  
\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps  
\*All price plans are coverage dependent

The DFA Near Net 90-day areas offers fibre connectivity to business premises that are further away from DFA's point of connection and therefore could take up to 90 days to complete as well as incurring additional charges  
Charges to be confirmed after a site survey is done

## Open Fibre – Premium Uncapped Plans

Open Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps	R1 699	R1 699	R1 699
20/20Mbps	R2 299	R2 299	R2 299
50/50Mbps	R2 999	R2 999	R2 999
100/100Mbps	R4 999	R4 999	R4 999
200/200Mbps	R8 199	R8 199	R8 199
500/500Mbps	R14 799	R14 799	R14 799
1000/1000Mbps	R22 399	R22 399	R22 399
Once-off Installation	R3 000	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 Static IP Addresses  
\*All price plans are coverage dependent

## Link Africa – Premium Uncapped Plans

Link Africa Business Fibre (Special Pricing)	Premium 24-month contract	Premium 36-month contract
10/10Mbps	R1 299	R1 199
20/20Mbps	R1 599	R 1 499
50/50Mbps	R1 949	R1 749
100/100Mbps	R2 649	R2 449
200/200Mbps	R3 099	R2 999
500/500Mbps*	R3 499	R3 299
1000/1000Mbps*	R4 899	R4 699
Once-off Installation	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 Static IP Addresses  
\*All price plans are coverage dependent

## Link Africa – Premium Uncapped Plans | 90 Days

Link Africa Business Fibre (90 days)	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps*	R2 399	R2 199	R2 099
20/20Mbps*	R2 799	R2 599	R2 499
50/50Mbps*	R3 899	R3 699	R3 599
100/200Mbps*	R5 599	R5 399	R5 199
200/200Mbps*	R6 599	R6 399	R6 299
500/500Mbps*	R8 799	R8 599	R8 499
1000/1000Mbps*	R12 599	R12 399	R12 299
Once-off Installation	R6 000	Free	Free

The LA 90-day areas offers fibre connectivity to business premises that are further away from LA point of connection and therefore could take up to 90 days to complete as well as incurring additional charges. Charges to be confirmed after a site survey is done in selected areas Vodacom is dependent on external parties for approvals and from the installation process may, therefore, take longer

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.  
\*Additional R125 for 5 static IP address  
\*A 90-day turnaround time for fibre installation is applicable to selected Link Africa business site  
\*All price plans are coverage dependent

## Thinkspeed – Premium Uncapped Plans

Thinkspeed Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps*	R1 699	R1 499	R1 449
20/20Mbps*	R2 499	R2 299	R2 249
50/50Mbps*	R4 699	R4 499	R4 449
100/100Mbps*	R7 899	R7 599	R7 549
200/200Mbps*	R9 399	R9 199	R9 149
500/500Mbps*	R17 999	R17 799	R17 749
1000/1000Mbps*	R24 999	R24 799	R24 749
Once-off Installation	R3 000	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*All price plans are coverage dependent  
\*Additional R125 for 5 static IP addresses

## Thinkspeed Edge – Premium Uncapped Plans

Thinkspeed Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
30/30Mbps*	R1 299	R1 199	R1 149
50/50Mbps*	R1 399	R1 299	R1 249
100/100Mbps*	R1 699	R1 599	R1 549
250/250Mbps*	R2 199	R2 099	R2 049
500/500Mbps*	R4 449	R4 349	R4 299
600/600Mbps*	R5 999	R5 899	R5 849
1000/1000Mbps*	R12 499	R12 399	R12 349
Once-off Installation	R2 500	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*All price plans are coverage dependent  
\*Additional R125 for 5 static IP addresses

## Waterfall Access Networks - Premium Uncapped Plans

Waterfall Access Networks Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps*	R1 399	R1 399	R1 399
20/20Mbps*	R2 299	R2 299	R2 299
50/50Mbps*	R3 699	R3 699	R3 699
100/100Mbps*	R5 399	R5 399	R5 399
200/200Mbps*	R8 999	R8 999	R8 999
500/500Mbps*	R11 999	R11 999	R11 999
1000/1000Mbps*	R15 999	R15 999	R15 999
Once-off Installation	R7 000	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 static IP addresses  
\*All price plans are coverage dependent

## Vumatel Premium Uncapped Plans

Vumatel Business Fibre	Premium 12-month contract	Premium 24-month contract
20Mbps*	R2 099	R1799
50Mbps*	R2 599	R2 299
100Mbps*	R3 499	R3 199
200Mbps*	R5 299	R4 999
1000/200Mbps*	R5 899	R5 699
Once-off installation	R3000	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*NOTE: Vumatel is offered with 1-Static IP default, no optional 5 Static IP Addresses

\*All price plans are coverage dependent

## Frogfoot SME Business Fibre Premium Uncapped Plans

Frogfoot SME Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
60/60Mbps*	R1 299	R1 299	R1 299
120/120Mbps*	R1 599	R1 599	R1 599
240/240Mbps*	R2 149	R2 149	R2 149
400/400 Mbps*	R2 749	R2 749	R2 749
1000/1000 Mbps*	R3 099	R3 099	R3 099
Once-off Installation	R2 200	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 static IP addresses

## Frogfoot Uncapped Plans (Dedicated)

Frogfoot SME Business Fibre	Premium 24-month contract
10/10Mbps	R4 099
20/20Mbps	R4 499
50/50Mbps	R5 499
100/100Mbps	R7 899
200/200Mbps	R12 399
500/ 500Mbps	R26 999
1000/ 1000Mbps	R48 999
Once-off Installation	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 static IP addresses

\*All price plans are coverage dependent



## Metro Fibre Networkx SME Premium Uncapped Plans

Metro Fibre Networkx SME Premium Speeds	Premium 12m Incl. VAT	Premium 24m Incl. VAT	Premium 36m Incl. VAT
25/25Mbps	R1 249	R1 249	R1 249
50/50Mbps	R1 399	R1 399	R1 399
100/100Mbps	R1 699	R1 699	R1 699
200/200Mbps	R1 899	R1 899	R1 899
500/500 Mbps	R2 599	R2 599	R2 599
1000/500Mbps	R2999	R2999	R2999
Installation	R2 500	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 static IP addresses  
\*All price plans are coverage dependent

## Metro Fibre Networkx Premium Uncapped Plans (Dedicated)

Metro Fibre Networkx Business Fibre	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
10/10Mbps	R2 799	R2 599	R2 399
20/20Mbps	R3 299	R3 099	R2 899
50/50Mbps	R4 499	R4 299	R4 099
100/100Mbps	R5 599	R5 399	R5 199
200/200Mbps	R6 999	R6 799	R6 599
500/500Mbps	R9 899	R9 699	R9 499
1000/1000Mbps	R15 299	R15 099	R14 899
Once-off installation	R6 000	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*Additional R125 for 5 static IP addresses  
\*All price plans are coverage dependent

## Openserve Business Fibre Premium Uncapped Plans

Openserve Premium Speeds	Premium 12m Incl. VAT	Premium 24m Incl. VAT	Premium 36m Incl. VAT
50/25Mbps*	R1 099	R1 099	R1 099
50/50Mbps*	R1 149	R1 149	R1 149
100/50Mbps*	R1 399	R1 399	R1 399
100/100Mbps*	R1 549	R1 549	R1 549
200/100Mbps*	R1 649	R1 649	R1 649
200/200Mbps*	R1 799	R1 799	R1 799
300/150Mbps*	R2 199	R2 199	R2 199
500/250Mbps*	R2 399	R2 399	R2 399
Installation	R3 500	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps, and an H3C router for speeds exceeding 200 Mbps.

\*All price plans are coverage dependent

\*Additional R125 for 5 static IP addresses

## Clear Access Business Internet Fibre Premium Plans

Clear Access Business Internet Fibre Premium	Premium 12-month contract	Premium 24-month contract	Premium 36-month contract
20Mbps*	R1 899	R1 599	R1 399
50Mbps*	R2 599	R2 299	R2 099
100Mbps*	R3 799	R3 499	R3 199
200Mbps*	R5 399	R5 199	R4 999
Once-off Installation	R3 500	Free	Free

\*Pricing includes an S90 Ultra router with one static IP address for speeds of up to 200 Mbps.

\*Additional R125 for 5 Static IP Addresses

\*All price plans are coverage dependent

## Business Internet Committed Voice Channel (CVC) Plans

CVC Speed Options (Mbps)	12-month contract	24-month contract	36-month contract
0.5Mbps	R99	R97	R96
1Mbps	R199	R195	R193
2Mbps	R299	R293	R290
4Mbps	R399	R391	R387
8Mbps	R599	R587	R581
10Mbps	R799	R783	R775

**Disclaimer:** Please note that the Committed Voice Channel cannot be offered to customers as a standalone product, it is only available as a bundled service with a new Business Internet Fibre premium on Self-built or selected Bitstreams

# Making the call



You can also use your Fibre service to make voice calls. Port your existing landline number (021, 031, 041, etc) or Vodacom can assign you a new landline number (087, 021, 031, 041)

This can save you up to 20% on your monthly voice bill. This way, you also get free Vodacom-to-Vodacom calls when calling from one landline number to another. The quality of voice calls depends on factors like the number of users on your line, download/upload speed, etc

**A committed voice channel can be subscribed to your Fibre service that allocates dedicated bandwidth to the voice service**

# Business Internet Fibre terms and conditions

- Free installation is available on selected price plans
- Timelines for the deployment of infrastructure will vary, but it usually takes 2–8 weeks, depending on the third-party network providers
- Should you have to wait for your Business Internet Fibre, we offer LTE while you wait. This means you will be connected within 48 hours and the service is available for a period of up to 3 months
- Premium pricing includes one static IP address. An extra R125 (VAT incl) charge is applicable should you require 5 static IP addresses
- All pricing included in this document is VAT inclusive

## Enquire / Contact

Search [vodacombusiness.co.za](https://vodacombusiness.co.za) for more information.

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